



## *Rental Policies*

- Prices are subject to change based on availability and without notice
- A 20% non-refundable cancellation fee applies to all orders
- A non-refundable 10% damage waiver is applied to all rental items, except for sub rental items such as tents, speciality linens, chair covers, etc.
- A credit card is required for security purposes. If you do not have a credit card, a cash deposit is required based on the value of your order
- Delivery and setup is available; prices are based on the location of your event
- Changes can be made to an order either increasing or decreasing the numbers up to a week prior to pick up/delivery date. For orders less than a week prior to pick up/delivery date, the order can only be increased.
- An order can be cancelled up to a week prior to the pick up/delivery date; however the 20% non- refundable deposit will be withheld. For orders that are less than a week away from the pick up/delivery date, the full amount is due.
- All rentals over the weekend are due back on Monday by 3 p.m. By arrangement, returns may be accepted up to Noon on Tuesday, thereafter rentals will be subject to a full day rental charge.
- Any shortages upon return of items is subject to replacement charges